

Frequently Asked Questions

What is Playdium?

Playdium is the ultimate interactive, virtual and physical Family Entertainment Centre. The 40,000 sq ft indoor complex features more than 200 video and redemption games, high tech attractions, rides and simulators. Playdium also offers outdoor attractions in the Spring, Summer and Fall months.

How does it work?

You can purchase credits to play at the Redemption Games (which award points that can be used in the Prize Store) and Attractions or to play Video Games. Power cards which have play “time” on them only work on video games. Playdium charges separately for outdoor attractions which include Go Karts and Mini-Golf. These outdoor attractions are weather-dependent and are only open in Spring, Summer and Fall.

How many credits are each game?

Redemption and Video Games are on average 2-10 credits whereas large attractions are 20 – 32 credits each. We also have merchandisers where you can use your skill to win a prize from the game and the cost varies between 4 to 14 credits.

What are your large attractions?

Our large attractions include the XD Dark Ride, Indy 500, Laser Maze, Maxflight, Bumper Cars and Ctrl V.

XD Dark Ride is an interactive attraction with 3D movie, motion seats and special effects producing a rich multi-sensory experience.

Virtual Indy 500 – This attraction hosts up to 4 Guests in a “Fast & Furious” car racing competition. Choose from 1 of 3 tracks and race your friends & see who crosses the finish line first!

Laser Maze is a dynamic experience of stealth and agility allowing the Guest navigate themselves through multiple lasers under a time limit.

Maxflight is a two seat virtual roller coaster simulator allowing Guests to experience 360 degree loops and rolls.

Ctrl V -Immerse yourself in the world of virtual reality at [#PLAYDIUM!](#) Come experience Job Simulator, Space Pirate Trainer, Smashbox Arena or one of our other many virtual reality games at our Ctrl V attraction.

Spin Zone Bumper Cars – Hope in and go head to head in a bumper car battle royale! Take a precision hit to the side of your car and watch yourself spinning out of control! Welcome to the SPIN ZONE!

Do you offer an all-day pass?

All of our games work on credits that you spend by swiping your card through the card reader. We offer a 2 hour Power Card, but a Power Card only works on video games which is approximately 1/3 of the game floor and does not include any Redemption Games (games that you can win tickets on) or major attractions.

Is there an admission fee?

- We do not have an admission fee to enter Playdium. To play the games, you will need to purchase a card to play the games.

Can Playcards be shared?

Credits can be shared however the 2-hour Power cards are not shareable as only one person can swipe for a game at a time.

How do I get there?

Our address for Google Maps is 99 Rathburn Rd West, Mississauga, L5B 4C1.

You can also click [here](#) for general directions or call us at 905-273-9000 ext. 0 for guidance.

Can you book Batting Cages over the phone?

Yes! Batting cages can be booked over the phone by calling us at 905-273-9000 ext. 0

How can I book a Birthday Party?

Birthday parties can be booked over the phone by calling us at 905-273-9000 ext. 309109

Can I bring in outside food and drinks?

Outside food and drink are not permitted however Playdium does offer food for purchase including hamburgers, hotdogs, popcorn, Starbucks coffee and water. Click [here](#) for more information.

Are Go-Karts open?

Go-Karts are a seasonal attraction and therefore are only open during the Spring, Summer and Fall months. When they are open to the public their hours of operation will be posted on the Home Page of our website www.playdium.com.